



Ferm Eng Ltd. Workmanship Warranty

Specific to Solar PV Projects | VAT Reg: IE 8296030J

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Approved by:	Jim McCabe

I. Introduction

This Workmanship Warranty ("Warranty") is granted by Ferm Eng Ltd. of Ardeskin, Donegal Town, Co. Donegal. It pertains to roofing, general operative, mechanical and electrical work performed in various locations **specific to Solar PV projects**. This Warranty is designed to guarantee the quality of our work and to provide ease of mind to our clients, ensuring that we stand by the quality and durability of the services provided by us. We, Ferm Eng Ltd. acknowledge that Solar PV is a significant personal investment and Ferm Eng Ltd take pride in the quality of our installation service. Thus, we aim to deliver any after care and labour cover for unforeseen fixes required for the period and terms outlined in this document.

II. Workmanship Warranty Coverage Period

The warranty coverage will commence as of the date you receive your homeowner's pack. By this date, your Solar PV system should be switched on and will extend for a period of **2** years or **24 months**. The coverage period is valid assuming the final payment by the client has been made.

If you are within your 2 year after care period, you can reach out to us directly at **074 97 49768** or email solarpv@fermeng.ie as soon as you experience any issues with your solar pv system. To book a repair under this workmanship warranty, please include a detailed description of the issue.

III. Coverage Details

This Warranty covers the labour required to address and fix defects in workmanship, including any unforeseen faulty installation. Defects are strictly defined as issues that stem from the craftsmanship or materials used during the solar PV install process rather than natural weathering, wear and tear, or any other external factors. This includes, but is not limited to:

- Solar Panel Mounting / Installation Defects / Roof penetrations

- Groundwork defects in respect to ground mounted systems
- Inverter setup/connection problems resulting from electrical wiring issues
- Smart battery problems resulting from respective electrical wiring issues

IV. Exclusions

- If the issue is a result of a fault in one of the products provided, then the specific warranties that come with those products will apply (namely either the solar panels, inverter, smart battery or changeover switch).
- Not included in the workmanship warranty cover is:
 - Damage caused by weather
 - Corrosion
 - Unauthorised repairs, alterations or modifications
 - Failure to follow maintenance and operational instructions
 - Normal wear and tear and ageing of items
 - Damage caused by misuse or neglect of the solar PV installation

Ferm Eng Ltd. will provide the labour free of charge to either repair, replace or cover the cost of repair or replacement of the defective item(s) at their own discretion.

V. Limitation of Liability

The value of the workmanship warranty is capped at the original cost to supply and service the original works. Typically, this cover includes a maximum of and is capped at 2 days labour for an electrician or 2 days labour for a general operative.

Ferm Eng Ltd's responsibilities for defect, fault or failure to launch under this warranty are limited to genuine technical, electrical or physical working issues that arise. For claims or repairs required that have been caused by damage, Ferm Eng Ltd will not be responsible for the repair or labour.

VI. Owner's Responsibilities

The owner is responsible for their own solar PV system and should understand how to monitor them to ensure they are working as normal. The owner should be able to see their electricity generation (what they are using and exporting) through their electricity supplier's smart insights tool and the respective smart battery or inverter energy tracking apps. Smart energy usage and wise choice of electricity supplier and tariffs is also recommended but it is the responsibility of the solar PV owner. Other professional services (such as solar panel cleaning) or self-performed work may void this warranty.

VII. Transferability

The warranty stipulated in this contract is explicitly non-transferable, meaning it cannot be passed on to a different party or individual. Moreover, the warranty's protection extends

solely to the individual who is recognized as the original purchaser of the services that are being rendered by the Ferm Eng Ltd.

VIII. Governing Law

The governing laws for this Warranty are bound to the island of Ireland. Ferm Eng Ltd. carries out all installation in strict adherence to the respective legal provisions existing within Ireland. Ferm Eng Ltd. Is a registered SEAI Solar PV contractor.

IX. Dispute Resolution

Any disputes between Ferm Eng Ltd and the client will endeavour to be resolved amicably. Everyone involved should try to reach a negotiated solution, without the need for legal action. Should legal action be required, Ferm Eng Ltd. will mediate a solution with our assigned legal team.

X. Miscellaneous Terms

No agent, employee or representative of Ferm Eng Ltd. has any authority to bind Ferm Eng Ltd. to any affirmation, presentation or warranty concerning the work performed and Ferm Eng Ltd. are not responsible for any such statements unless they are explicitly included in this warranty.

This Warranty is inclusive. Any warranty claims are not valid until all payments have been received in full by Ferm Eng Ltd. This Warranty supersedes any and all previous oral or written guarantees, warranties and representations in respect to Solar PV installation.

XI. Conclusion

This Workmanship Warranty expresses our commitment to delivering excellence and ensuring client satisfaction at Ferm Eng Ltd. With clear coverage terms outlined in this document, a streamlined repair query process, and clarity over responsibilities, we prioritise transparency and accountability. By upholding industry standards and practising open communication, we aim to swiftly and professionally address any issues.

Jim McCabe

Managing Director, Ferm Eng Ltd.